DBCLOUD
EXAMS

QUESTIONS & ANSWERS

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Technology Provider: Microsoft

Exam: Administering Microsoft 365 and AI Services Exam

Number of questions in the database: 67

Exam Version: NOV.2026

Question #1 Topic 1

HOTSPOT
This is a case study. Case studies are not timed separately from other exam sections. You can use as much exam time as you would like to complete each case study. However, there might be additional case studies or other exam sections. Manage your time to ensure that you can complete all the exam sections in the time provided. Pay attention to the Exam Progress at the top of the screen so you have sufficient time to complete any exam sections that follow this case study.
To answer the case study questions, you will need to reference information that is provided in the case. Case studies and associated questions might contain exhibits or other resources that provide more information about the scenario described in the case. Information provided in an individual question does not apply to the other questions in the case study.
A Review Screen will appear at the end of this case study. From the Review Screen, you can review and change your answers before you move to the next exam section. After you leave this case study, you will NOT be able to return to it.
To start the case study
To display the first question in this case study, select the "Next" button. To the left of the question, a menu provides links to information such as business requirements, the existing environment, and problem statements. Please read through all this information before answering any questions.
When you are ready to answer a question, select the "Question" button to return to the question.
Contoso, Ltd. is a consulting company that has a main office in San Francisco and a branch office in Dallas.
Existing Environment
Microsoft Entra configuration
Contoso has an Azure subscription.
Contoso has a Microsoft 365 E5 subscription.
Contoso has a Microsoft Entra tenant named contoso.com. The tenant has an administrative unit named AU1 that contains the following membership rule.
(device.deviceTrustType –eq "Workplace") and (device.deviceOSType –in ["Windows", "Android"])
The tenant contains the cloud-only users shown in the following table.

Name	Role	Department
Admin1	Global Administrator	Research
Admin2	AI Administrator	Research
Admin3	Privileged Role Administrator	IT
User1	• *None* • Eligible for AI Administrator	IT
User2	*None*	Development

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The tenant contains the groups shown in the following table.

Name	Type	Membership rule	Members
Group1	Security	*Not applicable*	User1, Group2, and Group3
Group2	Security	`(user.displayName -endsWith "1") or (user.department -eq "IT")`	*Not applicable*
Group3	Security	*Not applicable*	User2
Group4	Microsoft 365	*Not applicable*	User1 and User2

The tenant contains the devices shown in the following table.

Name	Platform	Join type
Device1	Windows 11	Microsoft Entra joined
Device2	Windows 11	Microsoft Entra registered
Device3	iOS	Microsoft Entra registered

All the devices are managed by using Microsoft Intune.

Microsoft Entra authentication methods

Contoso contains an Authentication methods policy for Microsoft Authenticator that has the following settings:

Include: Group1

Exclude: Group3

Authentication mode: Passwordless

Privileged Identity Management (PIM) configuration

Privileged roles are managed by using Privileged Identity Management (PIM).

The PIM settings for the AI Administrator role are configured as shown in the following table.

Setting	Value
Activation maximum duration (hours)	24 hour(s)
Require approval to activate	Yes
Approvers	None
Expire eligible assignments after	1 month(s)
Expire active assignments after	15 day(s)

Email configuration

Each user has a Microsoft Exchange mailbox.

Contoso contains an anti-spam outbound policy named Antispam1 that has the following configurations:

Included groups: Group4

Excluded users: User2

Set an external message limit: 3

Set an internal message limit: 5

Set a daily message limit: 13

Restriction placed on users who reach the message limit: Restrict the user from sending mail

Microsoft SharePoint configuration

Contoso has a Microsoft SharePoint site named Site1 that stores the following types of content and various other documents:

Project documents: All the documents have a project code that includes the letters PR, followed by a dash and nine digits (for example PR-123456789).

Proposal documents: All the documents have a customer ID that includes seven to 10

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alphanumerical characters. All the customer IDs are recorded in a Microsoft Excel workbook.
Feedback forms: All the documents were created by using the same template.
Microsoft AI services
Contoso implements the following Microsoft AI services:
Microsoft 365 Copilot for selected users
Microsoft Foundry agents, including an agent named Agent1
Requirements
Planned changes
Contoso plans to implement the following changes:
Issue new Android devices to the Group1 users.
Assign Microsoft 365 Copilot licenses to the users in Group1.
Add an additional email address alias for the users in Group4.
Create a Conditional Access policy named CAPolicy1 for Group3.
Disable web search for Microsoft 365 Copilot and Microsoft 365 Copilot Chat.
Create classifiers to identify project documents and proposal documents stored on Site1.
Technical requirements
Contoso identifies the following technical requirements:
The users in Group3 that access Microsoft 365 resources from anonymous IP addresses must complete multifactor authentication (MFA).
Microsoft 365 Copilot responses must NOT use content from the project documents stored on Site1.
Microsoft 365 Copilot responses must use content from only Microsoft 365 locations.
The total costs of Agent1 must be monitored and evaluated monthly.
All the Android devices must be registered in Microsoft Entra.
Administrative effort must be minimized.
Administrative costs must be minimized.
You need to evaluate the configuration of AU1.
For each of the following statements, select Yes if the statement is true. Otherwise, select No.
NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
Admin1 can add Device1 to AU1 directly.	○	○
Device2 is member of AU1.	○	○
The devices issued to Group1 will be added to AU1 automatically.	○	○

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Correct Answer:

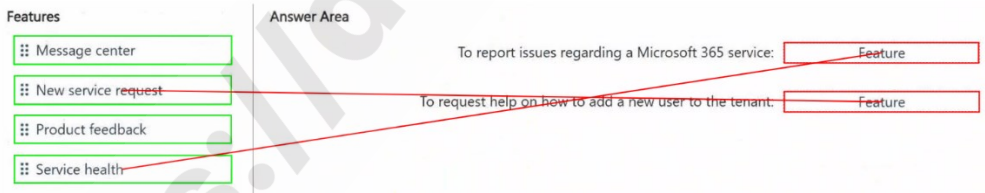
Statements	Yes	No
Admin1 can add Device1 to AU1 directly.	○	◉
Device2 is member of AU1.	◉	○
The devices issued to Group1 will be added to AU1 automatically.	○	◉

Question #2 Topic 1

DRAG DROP
You have a Microsoft 365 subscription.
You need to meet the following requirements.
Report a Microsoft 365 service issue.
Request help on how to add a new user to a Microsoft Entra tenant.
What should you use in the Microsoft 365 admin center? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.



Correct Answer:



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Question #3 Topic 1

You have a Microsoft 365 E5 subscription and use Microsoft Intune for managing mobile devices.

You need to access service health alerts from a mobile phone.

What should you use?

A. Intune Company Portal

B. the Intune app

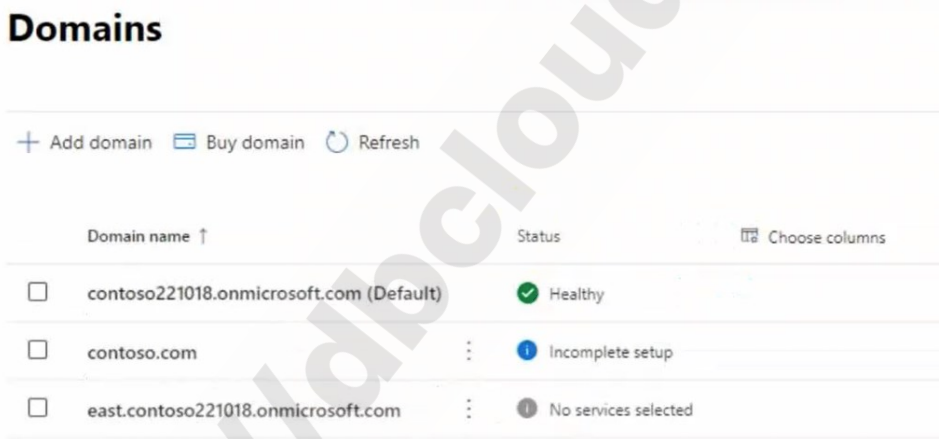
C. the Microsoft 365 Admin mobile app

D. the Microsoft Authenticator app

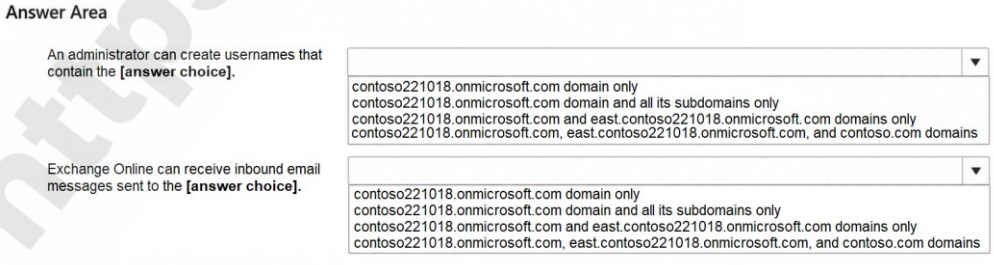
Correct Answer: C

Question #4 Topic 1

HOTSPOT
Your company has a Microsoft 365 subscription that contains the domains shown in the following exhibit.



Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.
NOTE: Each correct selection is worth one point.



Correct Answer:

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An administrator can create usernames that contain the **[answer choice]**.

- contoso221018.onmicrosoft.com domain only
- contoso221018.onmicrosoft.com domain and all its subdomains only
- contoso221018.onmicrosoft.com and east.contoso221018.onmicrosoft.com domains only
- contoso221018.onmicrosoft.com, east.contoso221018.onmicrosoft.com, and contoso.com domains

Exchange Online can receive inbound email messages sent to the **[answer choice]**.

- contoso221018.onmicrosoft.com domain only
- contoso221018.onmicrosoft.com domain and all its subdomains only
- contoso221018.onmicrosoft.com and east.contoso221018.onmicrosoft.com domains only
- contoso221018.onmicrosoft.com, east.contoso221018.onmicrosoft.com, and contoso.com domains

Question #5 Topic 1

HOTSPOT

You have a Microsoft 365 E5 subscription that contains a user named User1.

You need to perform the following actions:

Create a shared mailbox named Mbox1 in the subscription.

Grant User1 the Send As permission for Mbox1.

Which Microsoft 365 portals can you use to perform each task? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Create Mbox1:

- Exchange admin center only
- Microsoft 365 admin center only
- Exchange admin center and Microsoft 365 admin center only
- Exchange admin center and Microsoft Entra admin center only
- Microsoft 365 admin center and Microsoft Entra admin center only
- Exchange admin center, Microsoft 365 admin center, and Microsoft Entra admin center

Grant User1 the Send As permission:

- Exchange admin center only
- Microsoft 365 admin center only
- Exchange admin center and Microsoft 365 admin center only
- Exchange admin center and Microsoft Entra admin center only
- Microsoft 365 admin center and Microsoft Entra admin center only
- Exchange admin center, Microsoft 365 admin center, and Microsoft Entra admin center

Correct Answer:

Create Mbox1:

- Exchange admin center only
- Microsoft 365 admin center only
- Exchange admin center and Microsoft 365 admin center only
- Exchange admin center and Microsoft Entra admin center only
- Microsoft 365 admin center and Microsoft Entra admin center only
- Exchange admin center, Microsoft 365 admin center, and Microsoft Entra admin center

Grant User1 the Send As permission:

- Exchange admin center only
- Microsoft 365 admin center only
- Exchange admin center and Microsoft 365 admin center only
- Exchange admin center and Microsoft Entra admin center only
- Microsoft 365 admin center and Microsoft Entra admin center only
- Exchange admin center, Microsoft 365 admin center, and Microsoft Entra admin center

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Question #6 Topic 1

You have a Microsoft 365 subscription.

Your company has multiple branch offices, including a branch office named Branch1. The users in Branch1 connect to Microsoft 365 by using a corporate web proxy.

On the Network connectivity page in the Microsoft 365 admin center, Branch1 displays the following network insight:

“We’re detecting WebSocket (WSS) connection failures to the domain: *.cloud.microsoft, which causes Copilot to not work correctly for your users.”

HTTPS access to Microsoft 365 apps from Branch1 succeeds.

You need to resolve the insight without changing connectivity for the other branch offices.

What should you configure?

A. the Branch1 web proxy policy to allow required protocols for the hosts in *.cloud.microsoft

B. the Branch1 DNS resolver policy to optimize regional name resolution for the hosts in *.cloud.microsoft

C. the Branch1 web proxy policy to exempt hosts in *.cloud.microsoft from TLS inspection

D. the Branch1 firewall policy to allow HTTPS connections for the hosts in *.cloud.microsoft

Correct Answer: A

Question #7 Topic 1

You have a Microsoft 365 subscription that has an initial domain named contoso.onmicrosoft.com and two verified custom domains named contoso.com and fabrikam.com.
The contoso.com domain is NOT the default domain. No users, groups, or applications reference contoso.com.
The subscription contains the administrator accounts shown in the following table.

Name	Role
admin1@contoso.onmicrosoft.com	Domain Name Administrator
admin2@fabrikam.com	Global Administrator
admin3@fabrikam.com	User Administrator
admin4@contoso.onmicrosoft.com	License Administrator

You need to delete contoso.com by using an account that is assigned the minimum required Microsoft Entra role.
Which account should you use?

A. admin4@contoso.onmicrosoft.com

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B. admin3@fabrikam.com

C. admin2@fabrikam.com

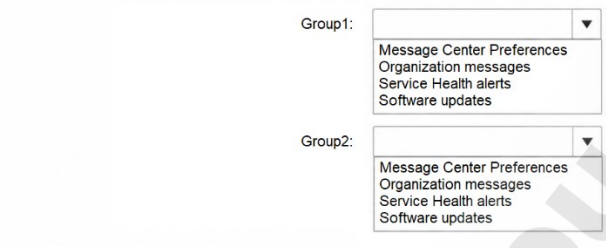
D. admin1@contoso.onmicrosoft.com

Correct Answer: D

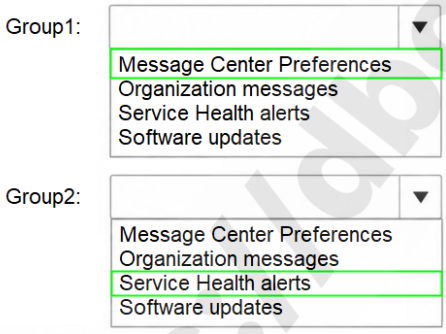
Question #8 Topic 1

HOTSPOT
You have a Microsoft 365 subscription that contains two groups named Group1 and Group2.
You need to configure tenant notifications to meet the following requirements.
Group1: Receive email notifications when major service updates occur.
Group2: Receive email alerts when Microsoft 365 maintenance event occur.
Which type of notification should you configure for each group?

Answer Area



Correct Answer:



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