

QUESTIONS & ANSWERS

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DBCLOUD EXAMS

EXPERIENCIA Y TECNOLOGÍA



Technology Provider: Anthropic

Exam: Claude Certified Associate - Foundations

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Question #1Topic 1

A learning specialist is configuring a Project for course-design work. Their organization has an internal instructional-design standard and a preferred output structure for lesson outlines.

Which custom-instruction set best supports this use case?

- A. Name Claude's role as a course designer; let each chat's prompt specify the standards and output structure for that lesson, since lessons vary widely.
- B. Name Claude's role as a course designer and require alignment to the organization's instructional-design standards; leave output structure to Claude based on the topic of each lesson.
- C. Specify only the preferred output structure for lesson outlines, since the structure carries the standards implicitly and naming the role adds no value.
- D. Name Claude's role as a course designer, require alignment to the organization's instructional-design standards, and specify the preferred output structure for lesson outlines.

Correct Answer: D

Question #2Topic 1

You are a project manager reviewing stakeholder messages that teammates have drafted about Claude's role in a workflow. Which two messages are appropriate for stakeholder communication about Claude? (Choose two.)

Each correct answer presents part of the solution.

- A. a claim that the model never makes errors and requires no quality review
- B. a vague reassurance that "the AI is taking care of it" without further detail
- C. a claim that Claude will handle every task without any human involvement
- D. a clear statement of the limits and known failure modes of the integration
- E. an honest description of where Claude assists and where humans retain decisions

Correct Answer: DE

Question #3Topic 1

You are reviewing a Claude-generated competitor brief for unsupported claims.

Which is the correct order of review steps?

- (1) Cross-check each specific claim against the supplied source material or trusted external references.
- (2) Decide whether to correct, re-prompt, or escalate based on findings.
- (3) Document each unsupported or inconsistent claim with location and severity.
- (4) Identify the specific factual claims, statistics, and citations in the brief.
- (5) Read the brief end to end and flag any claims that feel surprising.

A. 1, 4, 5, 3, 2

B. 4, 5, 1, 3, 2

C. 5, 1, 4, 3, 2

D. 5, 4, 1, 3, 2

Correct Answer: B

Question #4Topic 1

You are designing a checklist for evaluating Claude outputs and must complete the upstream steps before scoring an output. Which two steps must be completed BEFORE scoring a Claude output against the checklist? (Choose two.)

Each correct answer presents part of the solution.

- A. Define the evaluation criteria that matter for the task at hand.
- B. Promote the approved output into the downstream production process.
- C. Forward unacceptable outputs to a senior reviewer for second-pass review.
- D. Specify the threshold that distinguishes acceptable from unacceptable output.
- E. Document the final score and the reviewer comments for the audit trail.

Correct Answer: AD

Question #5Topic 1

You are a business analyst deciding which output formatting and context-window practices to recommend to teammates. Which two practices represent effective use of the context window? (Choose two.)

Each correct answer presents part of the solution.

- A. Reuse the same context block across multiple requests to avoid rebuilding it each time.
- B. Concatenate all source documents end-to-end with no separators between them.
- C. Paste full email threads related to the project into context so the model has complete conversational history.
- D. Trim irrelevant material before submitting the request to keep context focused.
- E. Use clear section headers to separate different parts of the input material.

Correct Answer: DE

Question #6Topic 1

Preparing an AI-assisted work product for external delivery, a senior manager is applying the AI Fluency Framework Diligence competency.

Which step best reflects Diligence principles?

- A. Deliver the work product without independent verification on the basis that AI assistance shifts accountability away from the human, even though Diligence holds the human fully accountable for the output.
- B. Delegate accountability for the AI-assisted work product to Claude itself rather than retaining it as a human obligation, contrary to the Diligence principle that humans remain accountable for AI-assisted outputs.
- C. Skip verification of any element on the assumption that fluent output implies accuracy, even though Diligence requires the human to verify and correct AI-assisted outputs before they are acted upon.
- D. Identify the elements of the work product that must be independently verified or corrected before delivery, and take ownership of those verifications as a professional accountability obligation.

Correct Answer: D

Question #7Topic 1

You are reviewing claims about prompt iteration that colleagues have made in a recent training. Which two claims about prompt iteration are accurate? (Choose two.)

Each correct answer presents a complete solution.

- A. Repeated resubmission of the same prompt is the most reliable way to improve output.
- B. Output comparison against original criteria validates whether iteration helped.
- C. Iteration is most productive when each change targets a specific diagnosed weakness.
- D. Iteration should stop only after every possible alternative phrasing has been tried.
- E. More iterations always produce a better output regardless of what was changed.

Correct Answer: BC

Question #8Topic 1

A Claude associate is reviewing a Claude-drafted set of customer-segment descriptions for an internal marketing brief. One description applies a generalization about a demographic group's purchasing behavior that does not hold for individual customers in the segment.

Which response is most appropriate?

- A. Revise the description to focus on observed behaviors rather than generalizations about people, and validate the revision against actual customer data.
- B. Remove the entire customer-segment description from the brief, since any segmentation that involves demographic characteristics is likely to introduce similar issues.
- C. Keep the description as written for the internal brief, since internal use does not carry the same risk as external publication of demographic generalizations.
- D. Add a disclaimer to the description, noting that the generalization may not apply to all individuals in the segment, and keep the underlying description unchanged.

Correct Answer: A

Question #9 Topic 1

You are running an optimization pass on a recurring workflow.

Which is the correct order of optimization steps?

- (1) Apply targeted optimization to the bottleneck step
- (2) Roll out the optimized workflow to the broader team and document the change
- (3) Identify the bottleneck step using measured time per step and queue length
- (4) Map the current workflow steps, owners, and decision points
- (5) Pilot the change with a small group and measure the effect against the prior baseline

A. 4, 1, 3, 5, 2

B. 4, 3, 1, 5, 2

C. 3, 4, 1, 5, 2

D. 1, 4, 3, 5, 2

Correct Answer: B

Question #10 Topic 1

You are a customer-success lead running an interactive workflow where each turn must respond quickly and the per-turn reasoning is light. Which selection best aligns to the requirements?

- A. Choose any model because latency does not vary by model.
- B. Choose Haiku to keep latency low and to handle a light reasoning load efficiently at scale.
- C. Choose Opus to maximize reasoning depth despite higher latency.
- D. Choose a model based on the alphabetical order of its name.

Correct Answer: B